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iForce gears up for Christmas

iForce, the specialist logistics services for product returns and e-fulfilment, will take on between 1,800 to 2,000 agency staff to cover the fast approaching peak period for Christmas shopping online.

The company's e-fulfilment service is truly tested coming up to Christmas. During the October to December period last year iForce dispatched 2.6 million orders for online shoppers across the UK, Ireland and Continental Europe - that's 10 million items with a total retail value of €230 million.



Mark Hewitt, CEO at iForce commented: "We anticipate an even busier peak this year. It's during the peaks that the investment you make in your people, training, processes and systems pays off - to ensure that all SLAs (Service Level Agreements) are met and that all client and their customers' expectations are exceeded."

For nine months of the year iForce operates with 550 full-time employed colleagues and a core team in the region of 200 agency colleagues. "Being able to scale up to the volume of people required to meet peak activity is a key element of the company's ability to hit some of the most stringent service levels in Europe," said Hewitt.

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